

DAYCARE GENERAL INFORMATION AND POLICIES

The purpose of Woof & Whiskers Resort's Daycare Park is to provide a safe, fun and stimulating social environment for pets during weekday or weekend business hours. To ensure the safety and health of your pet and our other guests, we require all guests to comply with the following rules and regulations:

SEX: All male dogs, older than 7 months, must be neutered in order to participate in group play. All Female dogs, older than 6 months, must be spayed in order to participate in group play.

VACCINES: All dogs must have up-to-date vaccinations. Owners must submit written proof of DHLLP (titers accepted) and Bordetella vaccinations (administered more than 7-14 days prior depending on how it was given). Rabies is required for puppies over 4 months of age. Up to date records annually must be provided.

HEALTH: All pets must be in good health. Owners will certify their pet(s) are in good health and have not been ill with a communicable condition in the last 30 days. Upon admission, all pets must be free from any condition which could potentially jeopardize other guests. Pets that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted.

Sick pets should remain home and out of day care. We reserve the right to send home a dog we may feel is sick. Customers should communicate illness to Woof & Whiskers Resort and we will do the same.

APPLICATION: All pets must have a complete, up-to-date and approved enrollment form and liability waiver/health certification form on file.

GENERAL: Pet owners are required to keep their pet on a leash or in a crate upon entering and leaving our facility and parking lot. Owner's also agree to abide by all leash law and dog waste pick up protocols while in the neighborhood. Owners must also agree to provide a buckle release collar or harness for their dog(s).

A pet may be removed from daycare for fighting, leaving a mark on another guest or staff member, being overly stressed out, not listening and/or if the novelty has worn off.

DAYS AND HOURS: Monday - Friday from 7:00 AM to 6:00 PM and Saturday- Sunday from 9:00 AM to 5:00 PM. There is a late fee of \$1.00 per minute for any pet left after our lobby hours. Holiday season may affect these hours

RESERVATIONS: Due to staffing requirements to assure the most positive experience for your pet, we ask that you make reservations or have a set schedule for your pet. We ask that you provide a 24-hour notice if you are not able to attend. Cancellations with less than 24 hours' notice will be subject to a \$15 service fee.

FEES: Payment is due on day of service. Pre-paid services are also accepted. Fees are based on a day or pass plan. There are no refunds.

Doggy Daycare \$22/day

Daycare Packages:	10 day \$200 (\$20/day) Expires in 60 Days	20 day \$380 (\$19/day) Expires in 120 Days	40 day \$680 (\$17/day) Expires in 180 days
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LIABILITY WAIVER AND HEALTH CERTIFICATION FORM FOR DAY CARE

1. I understand that Woof & Whiskers Resort has relied upon my representation that my pet is in good health and has not injured or shown aggressive or threatening behavior to any person or dog in admitting my pet for services at Woof & Whiskers Resort.
2. I further understand that owners and staff will not be liable, financially or otherwise, for injuries to my pet, myself or any property of mine while my dog is participating in services provided by Woof & Whiskers Resort. I hereby release Woof and Whiskers Resort of any and all liability of any kind arising from my pet's participation in any and all services provided by Woof & Whiskers Resort.
3. I further understand and agree that any problems with my pet, including behavioral, medical or otherwise will be treated as deemed appropriate by the staff of Woof & Whiskers resort at their sole discretion and in what they view as the best interest of the dog. I understand that I assume full financial responsibility and all liability for any and all expenses involved in regards to the health and well-being of my pet.
4. I further understand that there are risks and benefits associated with group socialization of pet. I agree that the benefits outweigh the risks and I accept the risk. I understand that while the socialization and play is closely and carefully monitored by Woof & Whiskers Resort staff to prevent injury, it is still possible that during the course of normal play my dog may receive minor abrasions from contact with other pets. I also understand that even if my dog's Bordetella vaccine is current, there is still risk of contracting kennel cough when there is close contact with other dogs.
5. I further understand by allowing my pet to participate in services offered by Woof & Whiskers Resort I hereby agree to allow Woof & Whiskers Resort to take photographs, video or use images in print form or otherwise of my pet for publication and promotion. I further agree to be contacted via e-mail regarding special promotions or events.
6. I further understand that I am solely responsible financially or otherwise for any harm or damage caused by my pet while my pet is attending any services provided by Woof & Whiskers Resort.
7. I further understand that Woof & Whiskers Resort reserves the right to refuse admittance of my pet at any time if problems shall arise from my pet's participation at Woof & Whiskers Resort.
8. I further understand that if a medical emergency, as deemed by the staff occurs involving my pet, I hereby authorize the staff of Woof & Whiskers Resort to seek any and all medical attention necessary at the facility the staff deems appropriate. I also agree to be financially responsible for any and all medical treatment my pet receives as a result of this action.
9. I further understand that if my pet is not picked up on time I authorize Woof & Whiskers Resort to take whatever action is deemed necessary for continuing care of my dog. I will pay Woof & Whiskers Resort the cost of any such continuing care of my pet. I also acknowledge that I will be fully responsible for all attorneys' fees and associated costs if I abandon my pet.

Name _____ Date _____

Signature _____

Pet's Name _____

Pet's Name _____

Pet's Name _____